# IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF TENNESSEE WESTERN DIVISION

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#### REPORT AND RECOMMENDATION

Before the court is a Motion to Dismiss and supporting memorandum filed on October 28, 2021, by defendant Wells Fargo Bank, N.A. ("Wells Fargo") pursuant to Federal Rule of Civil Procedure 12(b)(6).<sup>1</sup> (ECF No. 28 & 29.) *Pro se* plaintiff Heather Hogrobrooks Harris filed three documents in response: "Plaintiff's Sworn Answer to Defendant Wells Fargo Claims that She Fails to State Causes of Action for Which Relief Can Be Granted," "Plaintiff's [sic] to Defendant Wells Fargo Claims That Her Claims are Barred by the Statute of Limitations," and "Plaintiff's Brief

<sup>&</sup>lt;sup>1</sup>Pursuant to Administrative Order No. 2013-05, this case has been referred to the United States magistrate judge for management and for all pretrial matters for determination or report and recommendation, as appropriate.

in Opposition Reply to Defendant Wells Fargo Claims That Her Claims are Barred By the Statute of Limitations."<sup>2</sup> (ECF Nos. 33-35.) Wells Fargo filed a reply on November 19, 2021. (ECF No. 36.) Harris filed a sur-reply on December 20, 2021. (ECF Nos. 37 & 38.)

For the reasons below, it is recommended that the Motion to Dismiss be granted.

#### I. PROPOSED FINDINGS OF FACT

A prior federal court proceeding is relevant to the present action. On June 11, 2018, Harris filed a *pro se* complaint in this court against defendant Wells Fargo, alleging violations of 42 U.S.C. §§ 1981, 1982, and 1985(3), as well as bringing state law claims for "Breach of an Unconscionable Contract," detrimental reliance, fraudulent misrepresentation, and violations of Tennessee consumer protection statutes. <u>Harris v. Wells Fargo</u> <u>Bank, N.A.</u>, No. 18-2400-JPM-dkv, 2019 WL 3080764, at \*1 (W.D. Tenn. Mar. 18, 2019). In her report and recommendation for *sua sponte* dismissal, United States Magistrate Judge Diane K. Vescovo summarized the underlying facts as follows:

This case arises out of Harris's attempts to assume

<sup>&</sup>lt;sup>2</sup>In their reply, Wells Fargo argues that because Harris failed to seek leave of court in filing these briefs that appear to be surreplies, the court should disregard these briefs. (ECF No. 36 at 2.) Although the undersigned acknowledges that these briefs were filed in violation of Local Rule 7.2, for purposes of completeness, the undersigned will consider these filings in deciding the instant motion.

the mortgage of her late husband, Jimmy D. Harris, following his death in March of 2015, and to obtain a mortgage modification from Wells Fargo. The late Mr. Harris was the sole mortgagor and owner of the property at issue-579 Byron Drive Memphis, Tennessee 38109. In 2005, when Mr. Harris took out a mortgage on the property, the appraised property value was \$120,000. Mr. Harris's 2005 mortgage loan was approximately \$98,000. The most recent appraisal of the property, done in 2018 by the County Assessor, values the property at \$90,000. As of the time of the filing of this suit, the balance due on the mortgage was approximately \$48,000.

In 2013, Mr. Harris was diagnosed with lung cancer. Harris alleges that she contacted Wells Fargo on her husband's behalf in September 2014, in order to obtain an application to participate in the Home Affordable Modification Program ("HAMP") in an attempt to lower the mortgage payments due to her husband's failing health. Harris alleges that Wells Fargo agreed to send a HAMP application. On October 26, 2014, Mr. Harris mailed Wells Fargo a power of attorney document, which allowed Harris to discuss the mortgage and execute documents on his behalf. Harris claims that throughout December 2014, she made four or five calls to Wells Fargo, but never received a refinancing packet.

Mr. Harris died on March 10, 2015. From what the court can glean from the complaint, Mr. Harris had a will which left the real property to Harris. In lieu of probating the will, on May 19, 2015, Harris recorded an Affidavit of Heirship with the Register of Deeds "to have her inherited property officially registered and placed in her name."

Harris continued to pay Mr. Harris's mortgage from his death through June of 2015, but she claims she "could not continue as her reserve resources had dwindled significantly. . . " Harris alleges that during the first three months after Mr. Harris's death, she requested copies of all mortgage documents, but did not receive all requested documents, and that she requested HAMP applications. She claims that she sent Wells Fargo copies of her marriage license, Mr. Harris's death certificate, and her Affidavit of Heirship, asking that Wells Fargo send her documents regarding the mortgage. Harris claims to have dealt with fifteen or more employees of Wells Fargo in trying to modify the mortgage on the property.

October 2015, Harris received a notice In of foreclosure. Harris alleges that after contacting the foreclosure firm listed on the notice, she finally received her first HAMP application, which "she promptly returned." In December 2015. filled out and however, Harris received a second notice of foreclosure. Harris alleges that а Wells Fargo representative informed her that the Affidavit of Heirship was insufficient to vest her with a property interest in Mr. Harris's property. The Wells Fargo representative purportedly informed Harris that the "only way she could stop the foreclosure sale" was to open an estate in probate court and submit Mr. Harris's will to probate and provide Wells Fargo with letters testamentary, "at which time they would modify the loan." Harris opened an estate in probate court but the probate court refused to admit the will to probate. An appeal of the probate court's ruling was pending before the Tennessee Court of Appeals at the time Harris filed this lawsuit.

Upon filing the will for probate, Harris was named the administrator of Mr. Harris's estate, and provided testamentary, which letters she sent to Wells Fargo. Harris received another foreclosure notice. Harris, "absolutely devastated by [Wells Farqol scheduling another foreclosure sale," withdrew as the administrator of the estate and appealed the probate court's decision denying probate of the will. She alleges that Wells Fargo continued sending notices of foreclosure to Harris's address, despite "[knowing] the name and addresses of the attorney and the two other people mentioned in the will," and has still continued sending mail to Harris as the representative of the estate "even though [Harris] has not held that title

since June of 2016 and [Wells Fargo] knows there is and has been no Estate representative since."

Thereafter, Harris sent in another HAMP application, but received notices back from Wells Fargo that missing documents. stating she was Harris purportedly responded to those notifications, sending in the proper documents, but still received another notice of foreclosure. In January of 2017, Harris filed for bankruptcy, which she claims was because Wells Fargo refused to allow her to modify Mr. Harris's mortgage.

Harris further alleges that in April of 2017 Wells Fargo allowed her to make "trial payments" totaling roughly 40% of her monthly income. Although she paid these trial payments from May of 2017 through February 2018, Harris claims that Wells Fargo then called to inform her that she could not assume the loan until the probate matter was closed. Wells Fargo purportedly payments returned all but one of her trial and Harris believes Wells Fargo wrongfully failed to pay her interest for the payments it held.

Harris alleges that she repeatedly - "about five starting in November 2017" - returned the times documents requested by Wells Fargo, but Wells Fargo "will not explain[] why [it] won't accept the document sent in compliance with their request and conformity with its form." Harris, "simply spent at this point," filed a complaint with the Consumer Financial Protection Bureau on December 27, 2017. After Wells Fargo responded to Harris's Consumer Financial Protection Bureau complaint, Harris asserts that she received a "Notice of Action Taken and Statement of Reasons" informing her that the assumption could not be granted because the loan was not assumable "without any explanation of why[.]" Harris surmises that this rejection "[was] for retaliation," and "to cover up" Wells Fargo's unjust treatment of Harris, and to "unjustly enrich itself with the equity in the property."

On January 18, 2018, Harris alleges that she received a call from a Wells Fargo representative, who informed her that the mortgage modification could not be completed because Harris "did not have a vested interest in the property . . . until [the court entered] an order closing the probate and an order from that court proclaiming [Harris] as the sole owner of the property" because there were two other heirs mentioned in the will, and apparently, Wells Fargo had reservations as to the true owner of the property.

Wells Fargo engaged Harris believes that in discriminatory lending practices by imposing requirements upon her for which "it will not offer her a reason[,] and which cannot be discerned from the documents it sends or program rules available to [her]." She also asserts that, at the time the 2005 mortgage was entered into, Mr. Harris received "less favorable terms that his then credit rating, income[,] and full VA eligibility should have earned because of Wells Fargo's race based lending practices."

Id. at \*1-3 (internal citations omitted).

On March 18, 2019, Judge Vescovo entered her Report and Recommendation, which recommended that Harris's complaint be dismissed *sua sponte* in its entirety for lack of standing. <u>Id.</u> at \*16. Additionally, Judge Vescovo recommended that the breach of contract claim be dismissed because it was barred by the statute of frauds. <u>Id.</u> at \*11. Harris filed an objection to the Report and Recommendation, arguing that she had standing to bring her claims under the Garn-St. Germain Act of 1982, 12 U.S.C. § 1701j-3(d)(3). Id., (ECF No. 69 at 2.)

United States District Judge Jon P. McCalla adopted Judge Vescovo's proposed conclusion that Harris lacked standing to assert claims arising from her late husband's mortgage, but additionally found that "Harris lacks standing to assert claims arising before her Chapter 7 bankruptcy proceeding," which began in January 2017. Harris v. Wells Fargo Bank, N.A., No. 18-2400-JPM-dkv, 2019 WL 2319529, at \*1 (W.D. Tenn. Mav 31, 2019) (hereinafter Harris I). The court overruled Harris's objection that the Garn-St. Germain Act confers standing, stating "[t]he Act prevents Wells Fargo from using Mr. Harris's death, by itself, as the basis for making the entire loan balance due. It does not, however, transfer the rights in the property to Harris or release her husband's estate's obligations to continue making loan payments."<sup>3</sup> Id. at \*4. The court found that Harris's detrimental reliance and fraudulent misrepresentation claims arose when Harris filed her probate petition on December 16, 2015, and that Harris's claim for violation of Tennessee consumer protection statutes arose before the filing of her bankruptcy petition. Id. at 7. Judge Vescovo's finding that Harris's breach of contract claim was barred by the statute of frauds was also adopted. Id. at

<sup>&</sup>lt;sup>3</sup>Harris argues vaguely in the present case that she has "been deprived of receiving the benefit of Gran-St. [sic.] Germain Depository Institutions Act." (ECF No. 1 at 1.) However, this issue was resolved in <u>Harris I</u> and Harris provides no grounds for this court to revisit her prior objection in the instant suit.

1. The court dismissed the complaint in its entirety and certified that an appeal would not be taken in good faith. Id.

On September 6, 2019, the probate court's decision was reversed, and Mr. Harris's will was admitted into probate. <u>In</u> <u>re Harris</u>, No. PR-5044 (Shelby Cty. Prob. Ct. Sept. 6, 2019). On June 9, 2020, the Sixth Circuit Court of Appeals affirmed the district court's decision in <u>Harris I</u>. <u>Harris v. Wells Fargo Bank</u>, <u>N.A.</u>, No. 19-5609, 2020 WL 7231501, at \*4 (6th Cir. Jun. 9, 2020) (hereinafter <u>Harris II</u>). Regarding Harris's Section 1985(3) claim, the Sixth Circuit wrote:

The district court found that Hogrobrooks lacked standing to bring the claim in part because "she had no legal right [in the property] that would have been affected by [the foreclosure]." The will has since been admitted into probate. . . . However, even if Hogrobrooks has demonstrated standing by pleading a sufficient injury in the potential loss of her inherited property, she has failed to state a plausible claim under § 1985(3).

In order to establish a claim for conspiracy under § 1985(3), a plaintiff must plead and prove (1) a conspiracy; (2) for the purpose of depriving, either directly or indirectly, any person or class of persons of the equal protections of the laws, or of equal privileges or immunities of the laws; (3) an act in furtherance of the conspiracy; (4) whereby a person is either injured in his person or property or deprived of any right or privilege of a citizen of the United States. <u>Radvansky v. City of Olmsted Falls</u>, 395 F.3d 291, 314 (6th Cir. 2005) (quoting <u>Vakilian v. Shaw</u>, 335 F.3d 509, 518 (6th Cir. 2003)). Hogrobrooks, however, failed to plead a conspiracy, and Wells Fargo cannot conspire with itself or its own employees. <u>See Amadasu v. Christ Hosp.</u>, 514 F.3d 504, 507 (6th Cir. 2008); <u>Doherty v. Am. Motors Corp.</u>, 728 F.2d 334, 339 (6th Cir. 1984).

<u>Harris II</u>, 2020 WL 7231501, at \*2. Regarding the §§ 1981 and 1982 claims, the Sixth Circuit wrote:

The district court based its denial of Hogrobrooks's §§ 1981 and 1982 claims for lack of standing on the facts that her husband died intestate and that there had been no legal determination that she inherited the property. As discussed in the previous section, the will has since been admitted to probate. . . . However, she nonetheless fails to state a claim upon which relief can be granted.

Section 1981 "prohibits intentional race discrimination in the making and enforcing of contracts." Amini v. Oberlin Coll., 440 F.3d 350, 358 2006). "Section 1982 prohibits racial (6th Cir. discrimination relating to certain interests in real or personal property." Moniz v. Cox, 512 F. App'x 495, 501 (6th Cir. 2013). Both statutes require that the plaintiff plead racial animus. Id. But Hogrobrooks has failed to plead a class-based discriminatory animus claim. In her § 1981 claim, she asked: "Is it a black thing; [is] it a white thing; is it just arbitrary conduct by defendant?" And in her § 1982 claim, she asked: "Is it the Plaintiff's race and the value of her property as it was when this law was enacted?" These speculations are insufficient to plead facts demonstrating a class-based discriminatory animus.

Her allegations in her statement of facts concerning racial animus are speculative and conclusory, because she relies on "public knowledge" that Wells Fargo engages in racially discriminatory practices and that "it is very plausible and reasonable that [Wells Fargo] is continuing its discriminatory practices in the same areas." Her vague allegations that her husband received less favorable terms on the mortgage than he should have in 2005 do not demonstrate that Wells Fargo acted with discriminatory animus a decade later by not allowing her to assume the mortgage or by failing to recognize the documents that she presented as evidence that she had inherited the property.

<u>Id.</u> at \*3. The Sixth Circuit also held that "[t]he district court . . . correctly found that Hogrobrooks's bankruptcy estate was the only entity that had standing to bring any claims that she may have had on January 12, 2017, <u>see Tyler v. DH Capital Mgmt., Inc.</u>, 736 F.3d 455, 461 (6th Cir. 2013), and that her detrimentalreliance, fraudulent-misrepresentation, and Tennessee Consumer Protection Act claims all arose prior to that date." <u>Harris II</u>, 2020 WL 7231501, at \*3. Finally, the Sixth Circuit affirmed the district court's finding that Harris's breach of contract claim was barred by the statute of frauds. <u>Id.</u>

Harris filed the pro se complaint in the present case and a motion to proceed in forma pauperis on August 31, 2021. (ECF Nos. 1 & 2.) The court granted the motion to proceed in forma pauperis on September 1, 2021. (ECF No. 6.) On September 30, 2021, the undersigned entered an order directing the Clerk's office to issue service of process. (ECF No. 9.) The Clerk's office issued summons on October 1, 2021, and on October 22, 2021, the summons was returned executed. (ECF Nos. 10, 19, 20.)

Harris brings suit against Wells Fargo and debt collector

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Wilson & Associates, PLLC ("Wilson"), alleging claims under 42 U.S.C. §§ 1981, 1982, and 1985(3), as well as state law claims for intentional infliction of emotional distress ("IIED"), "Misuse, Abuse, and Malicious Prosecution," fraud, "Breach of an Unconscionable Contract," detrimental reliance, fraudulent misrepresentation, and violations of Tennessee Consumer Protections Act ("TCPA"). (ECF No. 1 at 16-22.) The underlying facts in the present complaint are largely identical to those in Harris's 2018 complaint. <u>See Harris I</u>, 2019 WL 2319529, at \*1-3; (ECF No. 1.)

Since the Sixth Circuit's decision in <u>Harris II</u>, Harris has received another notice of foreclosure dated August 5, 2021. (<u>Id.</u> at 9.) This notice was in Harris's husband's name "although he has been deceased since March 10, 2015." (<u>Id.</u>) The debt due on the property has now increased to \$130,000. (<u>Id.</u> at 10.) Additionally, an administrator was appointed to Mr. Harris's estate on September 5, 2019. (<u>Id.</u> at 13.) Mr. Harris's estate was closed on May 12, 2020. (<u>Id.</u>) "To Plaintiff's knowledge, the defendant did not make any claims before closure but continue to mail notices to Plaintiff's home in the name of the Estate of Jimmy D. Harris." (<u>Id.</u>) On June 18, 2021, the Chapter 7 Trustee in Harris's bankruptcy case filed a Notice of Proposed Abandonment of Property of the Estate. In re Heather Patrice Hogrobrooks Harris, No. 2:17bk-20334 (Bankr. W.D. Tenn., Jan. 12, 2017), (ECF No. 126). On July 17, 2021, the court entered an order accepting the abandonment. Id. (ECF No. 130.)

# II. PROPOSED CONCLUSIONS OF LAW

#### A. Legal Standard

In deciding a Rule 12(b)(6) motion to dismiss, the court views the allegations in the light most favorable to the plaintiff and accepts all well-pleaded factual allegations as true. Ashcroft v. Iqbal, 556 U.S. 662, 678-79 (2009). Federal Rule of Civil Procedure 8(a)(2) requires only "a short and plain statement of the claim." Fed. R. Civ. P. 8(a)(2). However, "[t]he factual allegations in the complaint need to be sufficient to give notice to the defendant as to what claims are alleged, and the plaintiff must plead 'sufficient factual matter' to render the legal claim plausible, i.e., more than merely possible." Fritz v. Charter Twp. of Comstock, 592 F.3d 718, 722 (6th Cir. 2010) (quoting Iqbal, 556 U.S. at 677). "The plausibility standard is not akin to a 'probability requirement,' but it asks for more than a sheer possibility that a defendant has acted unlawfully." Iqbal, 556 U.S. at 678 (quoting Bell Atl. Corp. v. Twombly, 550 U.S. 544, 557 (2007)). To satisfy this requirement, plaintiffs must plead more than "labels and conclusions," "a formulaic recitation of the elements of a cause of action," or "naked assertions devoid of

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further factual enhancement." <u>Id.</u> (alteration omitted) (quoting <u>Twombly</u>, 550 U.S. at 555, 557). "A claim has facial plausibility when the plaintiff pleads factual content that allows the court to draw the reasonable inference that the defendant is liable for the misconduct alleged." Id.

Pro se complaints are held to less stringent standards than formal pleadings drafted by lawyers and are thus liberally construed. <u>Williams v. Thomas</u>, No. 16-1330, 2019 WL 1905166, at \*1 (W.D. Tenn. Apr. 29, 2019); <u>Williams v. Curtin</u>, 631 F.3d 380, 383 (6th Cir. 2011). Even so, pro so litigants must adhere to the Federal Rules of Civil Procedure, <u>see Wells v. Brown</u>, 891 F.2d 591, 594 (6th Cir. 1989), and the court cannot create a claim that has not been spelled out in a pleading. <u>See Brown v. Matauszak</u>, 415 F. App'x 608, 613 (6th Cir. 2011); <u>Payne v. Sec'y of Treas.</u>, 73 F. App'x 836, 837 (6th Cir. 2003).

#### B. Res Judicata

Wells Fargo argues that Harris's federal claims - violations of 42 U.S.C. §§ 1981, 1982, and 1985(3) - as well as her state breach of contract claim must be dismissed on *res judicata* grounds because the same causes of action were dismissed in her prior lawsuit by this court and that decision was affirmed by the Sixth Circuit. <u>Harris I</u>, 2019 WL 2319529, at \*1, <u>aff'd</u>, 2020 WL 7231501, at \*4. Harris does not address this argument in any of her

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responses.

The doctrine of *res judicata*, also known as claim preclusion, bars subsequent claims by parties or their privies based on the same cause of action. <u>See Jones v. Memphis Police Dep't</u>, No. 13-2066-JDT-tmp, 2013 WL 5516733, at \*1 (W.D. Tenn. Oct. 1, 2013); <u>Trent v. Shelby Cty. Gov't</u>, No. 2:08-cv-2797-JPM-cgc, 2009 WL 6066974, at \*1 (W.D. Tenn. Jul. 30, 2009). To the extent this case involves successive federal claims, federal *res judicata* principles apply. <u>Allied Erecting & Dismantling Co. v. Genesis</u> <u>Equip. & Mfg., Inc.</u>, 805 F.3d 701, 709 (6th Cir. 2015). The following four-part test is used to determine whether a subsequent action is barred by the doctrine of *res judicata*:

(1) a final decision on the merits by a court of competent jurisdiction; (2) a subsequent action between the same parties or their privies; (3) an issue in the subsequent action which was litigated or which should have been litigated in the prior action; and (4) an identity of the causes of action.

<u>Id.</u> at 709 (quoting <u>Kane v. Magna Mixer Co.</u>, 71 F.3d 555, 560 (6th Cir. 1995)). In affirming dismissal of <u>Harris I</u>, the Sixth Circuit held that Harris failed to state a claim for relief under 42 U.S.C. §§ 1981, 1982 and 1985(3). <u>Harris II</u>, 2020 WL 7231501, at \*2. Specifically, the Sixth Circuit affirmed the dismissal of Harris's §§ 1981 and 1982 claims because Harris "failed to plead a classbased discriminatory animus claim." <u>Id.</u> The Sixth Circuit affirmed the dismissal of Harris's § 1983(5) claim because she "failed to

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plead a conspiracy, and Wells Fargo cannot conspire with itself or its own employees." Id.

Because all four elements of *res judicata* are satisfied, Harris's federal claims must be dismissed. First, the Sixth Circuit had jurisdiction over Harris's appeal, and that court issued a decision on the merits. <u>See Pratt v. Ventas, Inc.</u>, 365 F.3d 514, 522 (6th Cir. 2004) ("A 'dismissal for failure to state a claim under Federal Rule of Civil Procedure 12(b)(6) is a judgment on the merits,' and is therefore done with prejudice.")(quoting <u>Federated Dep't Stores, Inc. v. Moitie</u>, 452 U.S. 394, 399 n.3, (1981)). Second, this is a subsequent action between Harris and Wells Fargo Bank. Third, the same issues were litigated in <u>Harris</u> <u>I</u>. Fourth, the causes of action are identical.

Res judicata also bars Harris's state breach of contract claim. "Where a prior decision comes from a federal court sitting in diversity, 'the federally prescribed rule of decision' is to apply the preclusion rules 'that would be applied by state courts in the State in which the federal diversity court sits,' except where the state preclusion rules are 'incompatible with federal interests.'" <u>N.D. Management, Inc. v. Hawkins</u>, 787 F. App'x 891, 896 (6th Cir. 2019) (quoting <u>Semtek Int'l Inc. v. Lockheed Martin</u> <u>Corp.</u>, 531 U.S. 497, 508-09 (2001)). "Tennessee preclusion law is compatible with federal interests (indeed, the respective

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preclusion rules are the same)," therefore the undersigned applies Tennessee preclusion law. <u>In re Berge</u>, 953 F.3d 907 (6th Cir. 2020). Tennessee courts have used the term "*res judicata*" to include both claim preclusion (*res judicata*) and issue preclusion (collateral estoppel). <u>West v. Parker</u>, 783 F. App'x 506, 512, n. 2 (6th Cir. 2019) (citing <u>Regions Fin. Corp. v. Marsh USA, Inc.</u>, 310 S.W.3d 382, 393 (Tenn. Ct. App. 2009)). Tennessee law requires that the following four elements be established to assert *res judicata*:

(1) that the underlying judgment was rendered by a court of competent jurisdiction, (2) that the same parties or their privies were involved in both suits, (3) that the same claim or cause of action was asserted in both suits, and (4) that the underlying judgment was final and on the merits.

<u>Jackson v. Smith</u>, 387 S.W.3d 486, 491 (Tenn. 2012). In affirming the dismissal of <u>Harris I</u>, the Sixth Circuit upheld the district court's finding that Harris's breach of contract claim was barred by the statute of frauds. <u>Harris II</u>, 2020 WL 7231501, at \*3. For the same reasons discussed above, because all four elements of *res judicata* under Tennessee law are satisfied, Harris's breach of contract claim must be dismissed. <u>See Pedreira v. Sunrise</u> <u>Children's Servs., Inc.</u>, 802 F.3d 865, 870 (6th Cir. 2015)("A dismissal with prejudice 'operates as a final adjudication on the merits and has a *res judicata* effect.'")(quoting <u>Warfield v.</u> AlliedSignal TBS Holdings, Inc., 267 F.3d 538, 542 (6th Cir.

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2001)). Accordingly, it is recommended that Harris's federal claims and her state law breach of contract claim be dismissed on *res judicata* grounds.

# C. Harris's Remaining State Law Claims

Although it is recommended that all of Harris's federal claims be dismissed, the undersigned finds that the court still has jurisdiction over Harris's remaining state law claims because the elements of diversity jurisdiction are met in this case. Under 28 U.S.C. § 1332, "[t]he district courts shall have original jurisdiction of all civil actions where the matter in controversy exceeds the sum or value of \$75,000, exclusive of interest and costs, and is between . . . citizens of different States." A federal court has jurisdiction under § 1332 only if there is "complete diversity between all plaintiffs and all defendants." Champluvier v. Simpson, No. 21-cv-2072-JPM-tmp, 2021 WL 1555098, at \*3 (W.D. Tenn. Mar. 30, 2021) (quoting Lincoln Prop. Co. v. Roche, 546 U.S. 81, 89 (2005) (internal citations omitted). Additionally, "[i]n the Sixth Circuit, it is generally agreed that the amount [in] controversy is determined 'from the perspective of the plaintiff, with a focus on the economic value of the rights he seeks to protect." Fed. Nat'l Mortg. Ass'n v. Jaa, No. 14-2065-STA-dkv, 2014 WL 1910898, at \*5 (W.D. Tenn. May 13, 2014) (quoting Williamson v. Aetna Life Ins. Co., 481 F.3d 369,

376-77 (6th Cir. 2007)).

Based on the record before the court, it appears that Harris is a citizen of Tennessee, Wells Fargo's principal place of business is in California, and Wilson's principal place of business is in Arkansas. (ECF No. 1 at 4-6.) Further, Harris alleges in her complaint that her estimated damages - including actual economic loss, pain and suffering, and punitive damages - total over \$20,060,000, a sum that is well in excess of the statutory requirement. Therefore, the elements of diversity jurisdiction are met.

Harris once again brings state law claims alleging detrimental reliance, fraudulent misrepresentation, and violations of the TCPA. The Sixth Circuit held that "[t]he district court . . . correctly found that Hogrobrooks's bankruptcy estate was the only entity that had standing to bring any claims that she may have had on January 12, 2017, <u>see Tyler</u>, 736 F.3d at 461, and that her detrimental-reliance, fraudulent-misrepresentation, and Tennessee Consumer Protection Act claims all arose prior to that date." Harris II, 2020 WL 7231501, at \*3.<sup>4</sup> However, in June 2021,

<sup>&</sup>lt;sup>4</sup>"[A] dismissal for lack of standing is not an adjudication on the merits for the purposes of *res judicata*." <u>Specialty Auto Parts</u> <u>USA, Inc. v. Holley Performance Prod., Inc.</u>, 771 F. App'x 584, 591 (6th Cir. 2019) (quoting <u>Ohio ex rel. Boggs v. City of Cleveland</u>, 655 F.3d 516, 521 (6th Cir. 2011)) (finding that *res judicata* did not bar litigation of claims that had previously been dismissed

the Chapter 7 trustee abandoned any such claims. <u>In re Harris</u>, No. 2:17-bk-20334, (ECF No. 126). When the trustee abandoned those claims, the property was returned to Harris, and thus it appears Harris now has standing to bring these claims. <u>See</u> 11 U.S.C. § 554 ("Unless the court orders otherwise, any property scheduled under section 521(a) (1) of this title not otherwise administered at the time of the closing of a case is abandoned to the debtor. . ."). Harris also brings, for the first time, additional claims of IIED, "Misuse, Abuse, and Malicious Prosecution," and fraud. "A federal court sitting in diversity applies the law of the forum state[.]" <u>Madrid v. Annett Holdings, Inc.</u>, No. 1:21-cv-1173-STA-jay, 2022 WL 1005307, at \*2 (W.D. Tenn. Apr. 4, 2022). Therefore, this court will apply Tennessee law in analyzing Harris's remaining state law claims.

#### 1. Detrimental Reliance

Detrimental reliance is also known as promissory estoppel. <u>Chavez v. Broadway Elec. Serv. Corp.</u>, 245 S.W.3d 398, 404 (Tenn. Ct. App. 2007). Tennessee courts apply the definition of promissory estoppel found in the Restatement (Second) of Contracts to detrimental reliance claims: "A promise which the promisor should reasonably expect to induce action or forbearance of a definite

for lack of standing).

and substantial character on the part of the promisee, and which does induce such action or forbearance is binding if injustice can be avoided only by enforcement of the promise." <u>Alden v. Presley</u>, 637 S.W.2d 862, 864 (Tenn. 1982) (quoting Restatement (Second) of Contracts § 90 (1981)). In Tennessee, the doctrine of promissory estoppel is not liberally applied. <u>Barnes & Robinson Co., Inc. v.</u> <u>OneSource Facilities, Inc.</u>, 195 S.W.3d 637, 645 (Tenn. Ct. App 2006). Because promissory estoppel is an equitable doctrine, its limits are "defined by equity and reason." <u>Chavez</u>, 245 S.W.3d at 404. In order to succeed on a claim for promissory estoppel, Harris must establish the following elements: "(1) that a promise was made; (2) that the promise was unambiguous and not unenforceably vague; and (3) that [she] reasonably relied upon the promise to [her] detriment." Id. (citations omitted).

Harris's detrimental reliance claim is based on a statement from a Wells Fargo employee that "the only way she would stop the foreclosure sale was if the Plaintiff would probate the mortgagor's will and receive a testamentary letter at which time they would modify the loan." (ECF No. 1 at 11.) After complying with Wells Fargo's instruction, Harris states, "[p]laintiff did not benefit from the Defendant's directive to probate husband's will after which it promise[d] modification but instead lost significant money and sleep." (ECF No. 1 at 12.) Wells Fargo argues that Harris's detrimental reliance claim must be dismissed because detrimental reliance is not an exception to the Tennessee statute of frauds and Harris's allegations supporting the claim are unenforceably vague. (ECF No. 29 at 9.) Harris does not address these arguments in any of her responses.

The Tennessee statute of frauds prohibits oral promises of loan modifications. <u>Harris II</u>, 2020 WL 7231501, at \*3 (citing Tenn. Code Ann. § 29-2-101(b)(1)). Further, as the Sixth Circuit stated in <u>Harris II</u>, "promissory estoppel is not an exception to the statute of frauds." <u>Id.</u> (citing <u>Nationsbank, N.A.</u> <u>(S.) v. Millington Homes Inv'rs, Ltd</u>., No. 02A01-9805-CH-00134, 1999 WL 79204, at \*3 (Tenn. Ct. App. Feb. 19, 1999)). Because Harris's claim is based on an oral promise of a loan modification and detrimental reliance is not an exception to the statute of frauds, the undersigned recommends that Harris's detrimental reliance claim be dismissed.

#### 2. Fraudulent Misrepresentation and Fraud<sup>5</sup>

<sup>&</sup>lt;sup>5</sup>In her complaint, Harris alleges claims of fraud and fraudulent misrepresentation. (ECF No. 1 at 17, 21.) Both claims are addressed together because they are the same cause of action. <u>Best Choice Roofing & Home Improvement, Inc. v. Best Choice Roofing Savannah, LLC, 446 F. Supp. 3d 258, 275 (M.D. Tenn. 2020) (citing <u>Hodge v.</u> <u>Craig</u>, 382 S.W.3d 325, 342 (Tenn. 2012) ("The Tennessee courts consider `fraud,' `intentional misrepresentation,' and `fraudulent misrepresentation' to be different names for the same cause of action.")).</u>

Harris alleges that Wells Fargo committed fraudulent misrepresentation by leading her to believe that her late husband's mortgage was assumable and then later informing her that it was not. (ECF No. 1 at 21.) Harris asserts, "[i]t is absolutely inconceivable that the defendant did not know the mortgage loan was not assumable before its March 14, 2018 letter if indeed that is the truth." (Id.) Wells Fargo argues that plaintiff's fraud claim is time-barred and that the complaint fails to state a claim for relief. (ECF No. 29 at 14.) Harris argues that she is entitled to equitable tolling "due to defendant's extrinsic fraud" and that the continuing violations doctrine applies, although she does not identify which claims are subject to which doctrine. (ECF No. 34 at 2.) She does not address Wells Fargo's argument that she failed to state a claim in her responses.

In Tennessee, the statute of limitations for fraud claims is three years. <u>Hulan v. Coffee Cty. Bank</u>, No. M2018099358-COA-R3-CV, 2019 WL 354870, at \*3 (Tenn. Ct. App. Jan. 28, 2019) (citing Tenn. Code Ann. § 28-3-105(1)). Wells Fargo argues that because the instant lawsuit was filed on August 21, 2021, more than three years after Wells Fargo informed Harris that she would not be able to assume her late husband's mortgage on March 14, 2018, Harris's claim is barred by the statute of limitations. Harris asserts that the earliest her claim could have accrued was in July 2018, after the bankruptcy court granted her motion to lift the bankruptcy stay. (ECF No. 35 at 1.) In their reply, Wells Fargo states that Harris's argument that her claim accrued in July 2018 is contrary to the court's findings in <u>Harris I</u>, which established that Harris's fraudulent misrepresentation claim accrued on December 16, 2015. (ECF No. 36 at 9.) Regardless of whether the court uses the July 2018, March 14, 2018, or December 16, 2015 as the accrual date, her claims would still be time-barred because Harris's complaint was filed on August 31, 2021, which is outside the threeyear statute of limitations. (ECF No. 1.)

Harris argues that the court should apply the doctrine of equitable tolling. The doctrine "allows courts to toll a statute of limitations when a litigant's failure to meet a legallymandated deadline unavoidably arose from circumstances beyond that litigant's control." <u>Plummer v. Warren</u>, 463 F. App'x 501, 504 (6th Cir. 2012) (quoting <u>Robertson v. Simpson</u>, 624 F.3d 781, 783 (6th Cir. 2010)) (internal quotation marks omitted). However, "the doctrine of equitable tolling is used sparingly by federal courts." <u>Robertson v. Simpson</u>, 624 F.3d 781, 784 (6th Cir. 2010) (citing <u>Graham-Humphreys v. Memphis Brooks Museum of Art,</u> <u>Inc.</u>, 209 F.3d 552, 560 (6th Cir. 2000)). The Sixth Circuit has outlined five non-exhaustive factors for the court to consider in deciding whether equitable tolling is appropriate, including: "1)

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lack of notice of requirement to file suit; 2) lack of constructive knowledge of the filing requirement; 3) diligence in pursuing one's rights; 4) absence of prejudice to the defendants; and 5) plaintiff's reasonableness in remaining ignorant of the particular legal requirement." <u>Cheatom v. Quicken Loans</u>, 587 F. App'x 276, 281 (6th Cir. 2014) (citing <u>Truitt v. Cty. of Wayne</u>, 148 F.3d 644, 648 (6th Cir. 1998)).

Equitable tolling is not appropriate in this case. Harris was clearly aware of her fraudulent misrepresentation claim because she attempted to bring it in 2018. See Harris I, 2019 WL 2319529, at \*1. That claim was dismissed for lack of standing because Harris had previously declared bankruptcy. Harris II, 2020 WL 7231501, at \*3. When Harris filed for bankruptcy, her estate became the owner of all her property, including tort claims that accrued before she filed her bankruptcy petition. Auday v. Wet Seal Retail, Inc, 698 F.3d 902, 904 (6th Cir. 2012). Although Harris had no standing to bring the claim alone, she was not without remedy. The Chapter 7 trustee in Harris's case could have substituted themselves as the proper plaintiff within 120 days of Harris's complaint being filed. Id. Additionally, the trustee could have abandoned the claim. Id. at 905. Although Harris's power to bring the claim was limited by her decision to declare bankruptcy, the declaration of bankruptcy is not a circumstance outside of the litigant's control. See

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<u>Plummer</u>, 463 F. App'x at 504. Therefore, the doctrine of equitable tolling does not apply.

Harris also argues generally that the continuing violations doctrine tolls the statute of limitations. (ECF No. 34 at 2.) In general, the continuing violations doctrine is limited to employment discrimination cases. Thomas v. Tennessee, 451 F. Supp.3d 849, 861 (W.D. Tenn. 2020) (citing Sharpe v. Cureton, 319 F.3d 259, 267 (6th Cir. 2003) ("This Circuit employs the continuing violations doctrine most commonly in Title VII cases, and rarely extends it to § 1983 actions"). The doctrine may operate to toll a statute of limitations "where the plaintiff can show a longstanding and demonstrable policy of discrimination." Claybrooks v. Primus Auto. Fin. Servs., Inc., 363 F. Supp. 2d 969, 980 (M.D. Tenn. 2005) (quoting Bell v. Ohio State Univ., 351 F.3d 240, 247 (6th Cir. 2003)). To invoke this doctrine, a plaintiff must show not only (1) "a longstanding, overarching policy of discrimination," but also (2) "a specific, allegedly discriminatory act against her within the relevant limitations period." Claybrooks, 363 F. Supp. 2d at 982.6 This is not a Title VII case, and the court can find no authority that would extend

<sup>&</sup>lt;sup>6</sup>The only claims that specifically address discriminatory acts are Harris's civil rights claims, which are barred by *res judicata*. See supra Section II.B.

the doctrine to a case such as this one. Because neither equitable tolling nor the continuing violations doctrine apply, the undersigned finds that Harris's fraudulent misrepresentation claim is time-barred.

Second, the claim should be dismissed for failure to state a claim. As stated in Hodge, a plaintiff claiming fraudulent misrepresentation must show: (1) that the defendant made a representation of a present or past fact; (2) that the representation was false when it was made; (3) that the representation involved a material fact; (4) that the defendant either knew that the representation was false or did not believe it to be true or that the defendant made the representation recklessly without knowing whether it was true; (5) that the plaintiff did not know that the representation was false when made and was justified in relying on the truth of the representation; and (6) that the plaintiff sustained damages as a result of the representation. 382 S.W.3d at 342 (citing Walker v. Sunrise Pontiac-GMC Truck, Inc., 249 S.W.3d 301, 311 (Tenn. 2008); 8 Tennessee Practice: Tennessee Pattern Jury Instructions - Civil § 8.36, at 357 (11th ed. 2011)). A fraud claim must meet the heightened pleading standard set forth by Federal Rule of Civil Procedure 9. Power & Tel. Supply Co. v. SunTrust Banks, Inc., 447 F.3d 923, 931 (6th Cir. 2006). A claim for fraud must be stated

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with particularity, and "the plaintiff must, at a minimum, allege the time, place, and content of the misrepresentations; the defendant's fraudulent intent; the fraudulent scheme; and the injury resulting from the fraud." Id. (citing Fed. R. Civ. P. 9(b)); see also Coffey v. Foamex, L.P., 2 F.3d 157, 161-62 (6th Cir. 1993). The purpose of these requirements is to allow a court to dispose of abusive litigation filed as a fishing expedition, to protect defendants from unsupported attacks on their reputation, and to ensure the defendant has notice of the specific conduct the plaintiff charges as fraud in order to allow them to formulate a defense. United States ex rel. Marlar v. BWXT Y-12, LLC, 525 F.3d 439, 444 (6th Cir. 2008). A court must consider the particularity requirement of Rule 9(b) alongside the "policy of simplicity in pleading" found in Rule 8 of the Federal Rules of Civil Procedure, which requires a "short and plain statement of the claim" and "simple, concise, and direct" allegations. Michaels Bldg. Co. v. Ameritrust Co., N.A., 848 F.2d 674, 679 (6th Cir. 1988). The requirements of Rule 9(b) are met where the defendant has fair notice of the charges against them as long as they amount to more than mere assertions and unsupported conclusions. In re Reciprocal of America (ROA) Sales Litig., No. 04-2078, 2007 WL 2900286, at \*6 (W.D. Tenn. Sept. 28, 2007).

"The essence of fraud is deception." Deal v. Tatum, No. M2015-

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01078-COA-R3-CV, 2016 WL 373265, at \*7 (Tenn. Ct. App. Jan. 29, 2016) (citing Lopez v. Taylor, 195 S.W.3d 627, 634 (Tenn. Ct. App. 2005)). "In its most general sense, fraud is a trick or artifice or other use of false information that induces a person to act in a way that he or she would not otherwise have acted." Id. "Fraud occurs when a person intentionally misrepresents a material fact or intentionally produces a false impression in order to mislead another or to obtain an unfair advantage." Id. (citing Brown v. Birman Managed Care, Inc., 42 S.W.3d 62, 66 (Tenn. 2001).

Here, Harris's complaint fails to allege a claim for fraud with the requisite particularity. The complaint alleges that in December of 2015, an agent of Wells Fargo "stated that the only way she would stop the foreclosure sale was if [Harris] would probate [her late husband's] will and receive a testamentary letter at which time they would modify the loan." (ECF No. 1 at 11.) Harris was informed by letter on March 14, 2018, that she could not assume the mortgage. (<u>Id.</u> at 21.) Harris claims the representative's statement was an intentional misrepresentation because "it is absolutely inconceivable that [Wells Fargo] did not know the mortgage loan was not assumable before its March 14, 2018 letter . . . ." (<u>Id.</u> at 21.)

The complaint contains no particular allegations plausibly alleging that this representative acted with knowledge of falsity

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of the representations about the mortgage or with the intent to deceive Harris. In fact, Harris acknowledges that she has not met the heightened pleading standard of Rule 9 by failing to plead any intentional or knowing false representation by Wells Fargo: "[t]he new element of knowledge may not had [sic] been addressed in Plaintiff's affirmative facts. However, knowledge has to be implied by the bare nature of their business and the environment that this particular Defendant operates." (Id.)

Moreover, Harris appears to acknowledge that she has failed to plead even reckless conduct by Wells Fargo. She states: "[m]aybe [i]f it is the truth [that Wells Fargo did not know that the mortgage loan was not assumable] . . . had the defendant answered the many questions plaintiff has asked through her association with it, it would have come to that conclusion much earlier sparring [sic] plaintiff a lot of grief, needed resources[,] and she would not be 60 coming out of a bankruptcy." (<u>Id.</u> at 21-22.) At most, Harris pleads negligent conduct by a Wells Fargo representative in failing to recognize that their alleged promise was or may have been false. She pleads no facts to suggest that the conduct by Wells Fargo rises to the level of reckless, knowing, or intentional false representations.

Harris's complaint contains only legal labels and a perfunctory recitation of some elements of the claim. Therefore,

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Harris has not pled her claim for fraudulent misrepresentation with sufficient particularity. Accordingly, it is recommended that Harris's claim for fraudulent misrepresentation be dismissed on the grounds of being time-barred and for failing to state a claim upon which relief may be granted.

# 3. Tennessee Consumer Protection Act

The TCPA prohibits any "unfair or deceptive acts or practices affecting the conduct of any trade or commerce." Tenn. Code Ann. § 47-18-104. The purpose of the TCPA is "to protect consumers and legitimate business enterprises from those who engage in unfair or deceptive acts and practices." Stooksbury v. Am. Nat'l Prop. & Cas. Co., 126 S.W.3d 505, 520 (Tenn. Ct. App. 2003). Fifty-two specific "unfair or deceptive acts or practices" are listed therein. Tenn. Code Ann. at § 47-18-104(b)(1)-(52). Harris does not point to any specific section of the TCPA as being violated, but identifies the following acts as constituting violations of the TCPA: 1) refusing to answer written questions about the basis for denial or closing of five separate HAMP applications; 2) failing to answer question as to why Harris was not acknowledged as mortgagor's heir; 3) coercing her into an expensive court proceeding; 4) refusing to tell her what she was required to do to save her home; 5) ignoring a question regarding the justification for requiring her to have a testamentary letter to become the

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responsible party for the remaining debt; 6) refusing to modify the debt after she presented a testamentary letter; 7) refusing to answer questions about the equity in her home; and 8) claiming the mortgage is not assumable without explanation. (ECF No. 1 at 20-21.) Wells Fargo argues that Harris's TCPA claim is time-barred and that the TCPA does not apply to loan modifications. (ECF No. 29 at 16-17.) Harris argues generally that the doctrine of equitable tolling and the continuing violations doctrine apply, but she does not address the argument that the TCPA does not apply to loan modifications. (ECF No. 34 at 2.)

The TCPA's statute of limitations provides:

Any action commenced pursuant to § 47-18-109 shall be brought within one (1) year from a person's discovery of the unlawful act or practice, but in no event shall an action under § 47-18-109 be brought more than five (5) years after the date of the consumer transaction giving rise to the claim for relief.

Tenn. Code Ann. § 47-18-110.

Wells Fargo argues that Harris's TCPA claim is time-barred because "Plaintiff acknowledges being advised in February and March of 2018 that she could not assume or modify the Mortgage, so her TCPA claim, filed on August 31, [2021], is beyond the one-year limitations period."<sup>7</sup> (ECF No. 29 at 16-17.) Harris asserts that

<sup>&</sup>lt;sup>7</sup>Although Wells Fargo states in their motion that Harris's TCPA claim was filed on August 31, 2018, this is obviously a

the earliest her claim could have accrued was in July 2018, after the bankruptcy court granted her motion to lift the bankruptcy stay. (ECF No. 35 at 1.) In their reply, Wells Fargo states that Harris's argument that her claim accrued in July 2018 is contrary to the findings in <u>Harris I</u>, which established that her TCPA claim arose prior to her bankruptcy filing in January 2017. (ECF No. 36 at 9.) The undersigned finds Harris's TCPA claim is time barred. Even if the court were to accept July 2018 as the accrual date, Harris's August 2021 complaint was filed more than one year later. (ECF No. 35 at 1.)

As with her fraudulent misrepresentation claim, the doctrine of equitable tolling does not apply. Harris was clearly aware of her TCPA claim, <u>see Harris I</u>, 2019 WL 2319529 at \*1, and although Harris had no standing to bring the claim, the trustee could have brought it or could have abandoned the claim. <u>Auday</u>, 698 F.3d at 905. Likewise, the continuing violations doctrine does not apply. <u>See Thomas</u>, 451 F. Supp. 3d at 861; <u>Claybrooks</u>, 363 F. Supp. 2d at 982. Therefore, the undersigned finds Harris's TCPA claim is timebarred.

Additionally, Harris's complaint fails to state a claim on which relief could be granted. Tennessee courts have consistently

typographical error. (ECF No. 29 at 17.)

held that a lender's actions for foreclosure and debt-collection, even when pursuing loan modification, are not covered under the TCPA. See Pursell v. First Am. Nat'l Bank, 937 S.W.2d 838, 841-42 (Tenn. 1996) (holding that a lender's repossession of collateral securing a defaulted loan is not actionable under the TCPA); see also Pugh v. Bank of Am., No. 13-2020, 2013 WL 3349649, at \*7 (W.D. Tenn. July 2, 2013) (holding that where "the gravamen of Plaintiffs' allegation is that foreclosing the Property would be improper because of representations made during a series of events that led to denial of Plaintiffs' request for a loan modification . . . [t]hese events occurred in the context of a dispute that is effectively a 'dispute over repossession of the collateral securing [a] loan," and therefore the TCPA does not apply) (citations omitted); Peoples v. Bank of Am., No. 11-2863-STA, 2012 WL 601777, at \*8 (W.D. Tenn. Feb. 22, 2012) (holding that lender's negotiation of a mortgage modification while simultaneously pursuing foreclosure was not actionable under the TCPA); Vaughter v. BAC Home Loans Servicing, LP, No. 3:11-cv-00776, 2012 WL 162398, at \*5-6 (M.D. Tenn. Jan. 19, 2012) (deciding that the TCPA did not apply to defendant's allegedly deceptive acts during loan modification negotiations and home foreclosure); Hunter v. Washington Mut. Bank, No. 2:08-cv-069, 2008 WL 4206604, at \*5-6 (E.D. Tenn. Sept. 10, 2008) (dismissing TCPA claim based on bank's

attempts to collect from a delinquent borrower). Harris's complaint makes clear that this dispute arises from a mortgage transaction and the assumption and modification of said mortgage. (ECF No. 1.) The essence of Harris's allegations is that foreclosing on the property is improper because Wells Fargo made representations about her ability to modify the mortgage, which Wells Fargo ultimately did not allow her to do despite those representations. These events occurred in the context of a mortgage dispute that is effectively a "dispute over repossession of the collateral securing [a] loan." <u>Pursell</u>, 937 S.W.2d at 842. "[W]hen a debtor defaults on a mortgage payment, and the mortgage holder forecloses upon the collateral that secured the loan (in this case, the Property), the TCPA does not apply." <u>Launius v. Wells Fargo Bank, N.A.</u>, No. 3:09-cv-501, 2010 WL 3429666, at \*6 (E.D. Tenn. Aug. 27, 2010).

Nor do Harris's allegations relating to the terms of Wells Fargo's loan modification offers state a claim under the TCPA. The TCPA expressly excludes four areas from its coverage, one of which deals with credit transactions. The TCPA states in relevant part:

- (a) The provisions of this part shall not apply to:
  - (3) Credit terms of a transaction which may be otherwise subject to the provisions of this part, except insofar as the Tennessee Equal Consumer Credit Act of 1974, compiled in part 8 of this chapter may be applicable.

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Tenn. Code Ann. § 47-18-111(a)(3). Because Wells Fargo's loan modification offers relate to the terms of its extension of credit to Harris, they fall outside the reach of the TCPA. <u>Launius</u>, 2010 WL 3429666, at \*6. Therefore, the TCPA does not apply to Harris's claim that Wells Fargo engaged in unfair or deceptive practices. Accordingly, it is recommended that Harris's claim for violations of the TCPA be dismissed because they are time-barred and for failure to state a claim upon which relief may be granted.

# 4. Intentional Infliction of Emotional Distress

In the section of her complaint that describes her IIED claim, Harris merely recites the elements of the claim but does not connect those elements to her allegations. (ECF No. 1 at 16.) Wells Fargo argues that Harris's IIED claim is time-barred and that the complaint fails to state a claim for relief. (ECF No. 29 at 11.) Harris argues generally that the doctrine of equitable tolling and the continuing violations doctrine apply, but she does not address the argument that she failed to state an IIED claim. (ECF No. 34 at 2.)

A one-year statute of limitations is applicable to IIED claims. <u>Olivier v. City of Clarksville</u>, No. M2016-02473-COA-R3-CV, 2017 WL 3535016, at \*5 (Tenn. Ct. App. Aug. 17, 2017)(citing <u>Leach v. Taylor</u>, 124 S.W.3d 87, 91 (Tenn. 2004)). A cause of action accrues "when the injury on which the action is

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based is known or should have been discovered by a reasonable person." <u>Id.</u> (citing <u>Gray v. 26th Judicial Drug Task Force</u>, No. 02A01-9609-CV-00218, 1997 WL 379141, at \*2 (Tenn. Ct. App. Jul. 8, 1997)). Although Harris does not identify any specific date or event when such distress was caused, the essence of Harris's complaint centers around Wells Fargo's denial of Harris's request to assume her late-husband's mortgage. (ECF No. 1.) Harris was informed by letter on March 14, 2018, that she could not assume the mortgage. (<u>Id.</u> at 21.) Harris filed her complaint on August 31, 2021. (<u>Id.</u>) If March 14, 2018, is considered the date of the accrual of Harris's IIED claim, it is indeed time-barred.

In her complaint, Harris also claims that her late husband's estate was closed May 12, 2020, and that Wells Fargo "continue[d] to mail notices for Plaintiff's home in the name of the Estate of Jimmy D. Harris." (Id. at 13.) Although it is unclear on the face of the complaint whether this alleged conduct is associated with Harris's IIED claim, even giving Harris the benefit of the doubt, the undersigned submits that Harris fails to state claim for which relief can be granted. In order to state a claim for IIED under Tennessee law, a plaintiff must establish the following elements: "(1) the defendant's conduct was intentional or reckless; (2) the defendant's conduct was so outrageous that it cannot be tolerated by civilized society; and (3) the defendant's conduct resulted in serious mental injury to the plaintiff." <u>Lourcey v. Estate of</u> <u>Scarlett</u>, 146 S.W.3d 48, 51 (Tenn. 2004)(citing <u>Bain v. Wells</u>, 936 S.W.2d 618, 622 (Tenn. 1997)); <u>accord DeSoto v. Bd. of Parks &</u> Recreation, 64 F. Supp. 3d 1070, 1095 (M.D. Tenn. 2014).

Harris has not alleged any conduct so outrageous and extreme so as to be rendered intolerable by civilized society. Courts considering IIED claims in the context of a foreclosure sale have found that facts similar to those alleged here do not rise to the level of outrageous conduct. See Sandlin v. Citibank, N.A., No. 2:15-cv-2768-JTF-dkv, 2016 WL 4276287, at \*6 (W.D. Tenn. Jul. 21, 2016), report and recommendation adopted, No. 2:15-cv-02768-JTFdkv, 2016 WL 4292318 (W.D. Tenn. Aug. 15, 2016) (finding that the plaintiff failed to allege any acts by the defendants rising to the level of outrageous conduct where he claimed that the defendants wrongly instituted foreclosure proceedings against him); Johnson v. Broker Sols., Inc., No. 3:15-cv-00047, 2015 WL 4469276, at \*4 (M.D. Tenn. July 22, 2015), report and recommendation adopted, No. 3:15-cv-0047, 2015 WL 4758102 (M.D. Tenn. Aug. 11, 2015) (holding that the issuance of a Notice of Default did not constitute outrageous behavior even though plaintiff claimed that he did not default and suffered "the constant emotional nightmare of losing the Property"); In re Jenkins, 488 B.R. 601, 617 (Bankr. E.D. Tenn. 2013) (holding that

sending foreclosure notices does not rise to the level of outrageous conduct even if such notices constituted a breach of the mortgage contract or a negligent or inadvertent act) (citations omitted); <u>Launius</u>, 2010 WL 3429666, at \*2, 5 (holding that conducting foreclosure sale while plaintiff attempted to modify the loan did not constitute outrageous conduct).

Because Harris has not alleged outrageous conduct by Wells Fargo, as a matter of law, she has not made allegations sufficient to support an IIED claim. Accordingly, it is recommended that Harris's claim be dismissed for failure to state a claim upon which relief may be granted.

# 5. "Misuse, Abuse, and Malicious Prosecution"

As with her IIED claim, Harris merely recites the elements of a malicious prosecution claim and does not connect those elements to her allegations. (ECF No. 1 at 16.) Wells Fargo argues that this claim must be dismissed because "Wells Fargo has not sued or used process against plaintiff." (ECF No. 29 at 13.)

"In Tennessee there are two tort actions which may be brought to obtain redress for the alleged misuse of legal process by another: malicious prosecution and abuse of process." <u>Bell ex rel.</u> <u>Snyder v. Icard, Merrill, Cullis, Timm, Furen & Ginsburg, P.A.</u>, 986 S.W.2d 550, 555 (Tenn. 1999) (citations omitted). To establish a claim for malicious prosecution in Tennessee, Harris must show

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that Wells Fargo maliciously brought a prior suit against her without probable cause and that the prior suit was terminated in favor of Harris. <u>Id.</u> (citing to <u>Roberts v. Fed. Express Corp.</u>, 842 S.W.2d 246, 248 (Tenn. 1992)). Harris has not alleged that Wells Fargo brought a prior suit against her, or any other person, in relation to Harris's late husband's mortgage. Therefore, they cannot be held liable to Harris for malicious prosecution.

To bring a claim of abuse of process, a plaintiff must show: (1) an ulterior motive; and (2) "an act in the use of process other than . . . would be proper in the regular prosecution of the charge." Priest v. Union Agency, 125 S.W.2d 142, 143 (Tenn. 1939). Filing an action for an improper, ulterior motive is not sufficient to give rise to a claim for abuse of process. Bell ex rel. Snyder, 986 S.W.2d at 556. Abuse of process requires "a subsequent improper act in the use of process after the initiation of а lawsuit." Id. at 555 (citation omitted). Here, Harris has not alleged that there was an improper act in the use of process. Harris has not included allegations sufficient to support either a claim of malicious prosecution or abuse of process. Thus, the undersigned recommends that the Motion to Dismiss as to these claims be granted for failure to state a claim upon which relief may be granted.

#### III. RECOMMENDATION

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Based on the foregoing, the undersigned recommends that the Motion to Dismiss be granted.

Respectfully submitted,

<u>s/ Tu M. Pham</u> TU M. PHAM Chief United States Magistrate Judge <u>May 3, 2022</u> Date

## NOTICE

WITHIN FOURTEEN (14) DAYS AFTER BEING SERVED WITH A COPY OF THIS REPORT AND RECOMMENDED DISPOSITION, ANY PARTY MAY SERVE AND FILE SPECIFIC WRITTEN OBJECTIONS TO THE PROPOSED FINDINGS AND RECOMMENDATIONS. ANY PARTY MAY RESPOND TO ANOTHER PARTY'S OBJECTIONS WITHIN FOURTEEN (14) DAYS AFTER BEING SERVED WITH A COPY. 28 U.S.C. § 636(b)(1); FED. R. CIV. P. 72(b)(2); L.R. 72.1(g)(2). FAILURE TO FILE OBJECTIONS WITHIN FOURTEEN (14) DAYS MAY CONSTITUTE A WAIVER OF OBJECTIONS, EXCEPTIONS, AND FURTHER APPEAL.