



## FREQUENTLY ASKED QUESTIONS

### **What debt types can be paid using the Criminal Debt Form on Pay.gov?**

Special Assessments, Fines, and/or Restitution can be paid online via the Criminal Debt Form on Pay.gov. CVB Tickets are not accepted via the Criminal Debt Form.

### **What payment methods can be used with Pay.gov?**

You can make your payment using a checking account number, a savings account number, a business checking account number, or a business savings account number.

### **I usually make my payments with a money order or cashier's check. Can I pay online, using a money order or other secured check?**

No. Money orders or cashier's checks must be mailed to the court.

### **What is a CCAM number?**

The Federal Judiciary has adopted a standard case number format for maintaining financial records for criminal cases. That format is called the **CCAM** number. Your CCAM number is DTNW1(Eastern Division/Jackson) or DTNW2(Western Division/Memphis), plus your case year, plus 0 + plus your case number.

Ex. **DTNW1**17CR**0**20210 or **DTNW2**17CR**0**20354.

Your monthly Department of Justice payment coupon should reference your "Court Case Number" and your "CCAM Number." The CCAM number is used in Pay.gov to make sure that you get credit for your payment.

### **My business has been ordered to pay a fine. Can I use Pay.gov to make the monthly payment?**

Yes. Please mark "Business" as the defendant type on the Criminal Debt Payment form.

### **Can I make a payment for another person?**

Yes, you can make a payment on behalf of another person. All you need is their CCAM number. Be sure to mark the "Third-Party Payer" box on the payment form. That way you can enter your own information (as payer) as well as the information regarding the person for whom you are making the payment.



**I entered my payment information in Pay.gov, but I never received a payment confirmation screen. Should I try to enter my payment information again?**

No. This may result in two payments being processed. If this should happen, close the Pay.gov browser window. The next day, check your credit card, savings or checking account to see if the payment was processed. Or you can call the court the next day at (901) 495-1245 to inquire if the payment was processed.